

**HOW TO GET AN
APPLICATION FORM**

Application forms are available as follows:

In Person:

Sarnia Transit Office,
1169 Michener Road,
Sarnia, ON

City Hall,
Tax and Water Dept. 1st Floor,
255 Christina St. N.,
Sarnia, ON

By Mail:

Please call Sarnia Transit at
519 336-3271 to request an
application form by mail.

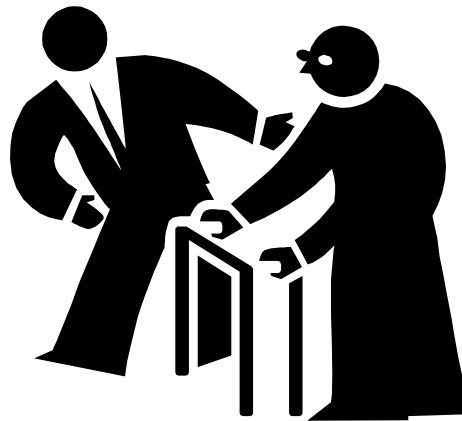
By Internet:

Go to :
[http://webtools.sarnia.ca/visit.asp?
sectionid=874](http://webtools.sarnia.ca/visit.asp?sectionid=874)



**FOR FURTHER
INFORMATION
PLEASE CALL:**

**519 336-3271
TTY 519 336-5145**



**SUPPORT
PERSONS
POLICY AND
ID CARD**

Effective April 1, 2010



**Notice to Sarnia
Transit Passengers
with Disabilities**

SUPPORT PERSON DEFINITION

The definition of a "support person" under the Guide to the Accessibility Standards for Customer Service, Ontario Regulation 429/07 is as follows:

"support person" means, in relation to a person with a disability, another person who accompanies him or her in order to help with communication, mobility, personal care or medical needs or with access to goods or services.”

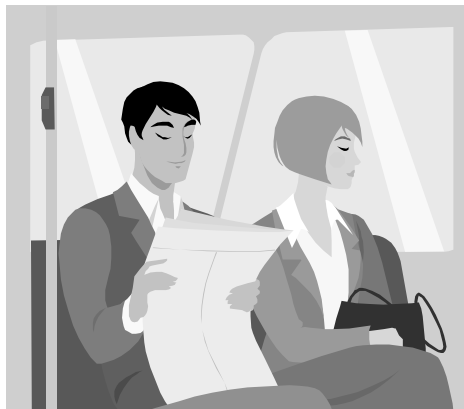
SUPPORT PERSON POLICY

Effective April 1st, 2010, Support Persons will be able to travel free of charge on Sarnia Transit buses when accompanying any person with a disability who has an identified medical requirement for support. One (1) Support Person will be allowed to travel for free when accompanying a person with a disability. Your Support Person may vary. This policy complies with the Accessibility for Ontarians with Disabilities Act, 2005 (AODA).

PROOF OF REQUIREMENT

Any passenger with a disability who requires the assistance of a Support Person in order to travel on Sarnia Transit will need to show proof of their requirement for a Support Person.

The Sarnia Transit Support Person Identification Card is a Photo ID Card that identifies a person who because of their disability requires regular or occasional assistance while traveling on Sarnia Transit buses.



HOW DO I APPLY?

In order to obtain the Sarnia Transit Support Person ID Card, persons with disabilities must complete an application form, which includes medical certification of a requirement for a Support Person, and must submit this form to Sarnia Transit for review.

Once the application has been reviewed and approved, Sarnia Transit will contact the applicant and arrange for a photo to be taken. A photo ID card will then be produced and sent to the applicant. The Sarnia Transit Support Person ID Card is valid for a three (3) year period at which time a new application form must be filled out. ID cards are free of charge, however, replacement cards are subject to a \$10.00 replacement fee.

Application forms can be mailed to you, picked up at the Sarnia Transit Office or at City Hall, Tax and Water Department or downloaded from our website. Further information is found on the reverse side of this brochure.